# Standard Operating Procedure: CampDoc User Guide Youth Compliance As of 2/07/2024

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## **GENERAL INFORMATION**

UW System for registration of participants to sponsored camps. Program sessions are uploaded to CampDocs every Monday and Thursday from YARS to avoid duplicate entry into the two systems.

System will not be charging UWGB for use until 2026.

CampDoc allows us to make some edits but we cannot change dates.

## **Program Functions**

- Participant Registration
- Participant Health Log
- eMAR
- Attendance Check In/Out
- Finances (reflects participant payments)

#### **Program Details**

Registering Camp	Camp Programs are entered into YARS, and then individual Camp Sessions dates are added
Sessions	to the program. The <u>Sessions</u> are uploaded to CampDocs. CampDoc does not allow you to
	manually add a session in CampDoc. An alternative option allows us to send our CampDoc
	Rep the info to set up a session.
Closed Session	The public would not be able to see a camp session ONLY if you add a Close Date in YARS
	that is past; this automatically locks the session.
	Example: Today is 11/01/2023, enter Close Date as 10/31/2023
	This feature allows you to send a direct registration link to the participant group who would then access CampDoc with the link.
Private Session	There is no mechanism to set up a camp that is only open to certain participants, e.g.
	Oneida Camps. However, you can set up to have a Direct Registration link.
	This link can be sent to participants to register, but the camp is still open to anybody. You'll
	have to remove a participant from the registration who registers that is not part of the group.
Time Slots	Camps that have multiple sessions on the same date, you can list out the sessions using
	different time slots. If you have the same camp but different dates, these sessions will be
	listed separately within CampDoc.

At beginning of each year, Camp Office should work with Pre-College Liaison. Obtain last year list from Camp Doc prior to adding to YARS to ensure program name consistency.

## **CampDoc Support**

The support contact may be reached by email at: <a href="mailto:accounts@campdoc.com">accounts@campdoc.com</a>.

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## **ADMINISTRATOR FUNCTIONS**

The Camp Director completes the following functions

- Review sessions for accuracy (from YARS download)
- Create Profiles
- Register Participants/Providers
- Assign Provider Roles
- Assign Provider Administrative Access (only to approved individuals)
- Pull Reports (rosters, medication lists, etc)
- Facilitate registration payments

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#### **Review Sessions**

The Camp Director or Project Organizer should review uploaded sessions to confirm the accuracy. To make changes, contact the CampDoc Rep at <a href="mailto:accounts@campdoc.com">accounts@campdoc.com</a>.

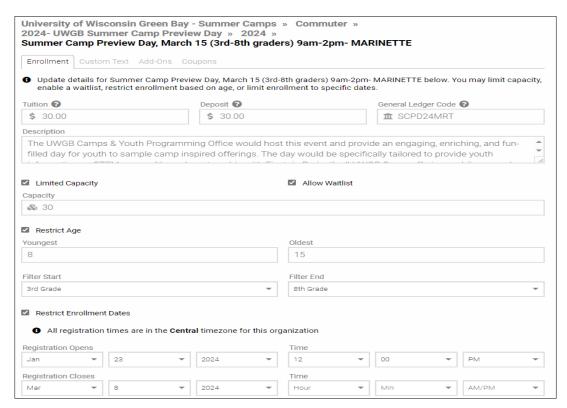
- 1. Login to CampDoc
- Select Groups/Registration Set Up to review sessions uploaded from YARS, from the CampDoc Menu Bar, Select Groups/Registration Set Up



3. Review Sessions to accuracy

There are some changes allowable in the system. If unable to make changes, contact the CampDoc Rep at <a href="mailto:accounts@campdoc.com">accounts@campdoc.com</a>.





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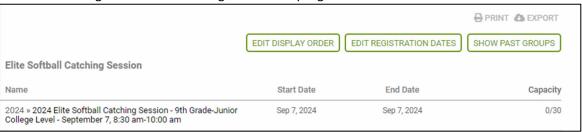
### **Change/Cancel Sessions**

Not every session will result in a viable program. Some sessions will need to be changed – e.g. dates or times, and some will need to be cancelled.

Select Groups / Registration Setup



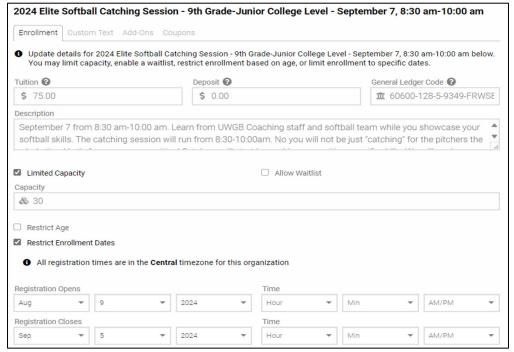
Scroll down using left arrow on the right to locate program



- Double click on session to open
- Make edits to the following fields

Tuition Description Allow Waitlist Registration (if full)
Deposit Capacity Limit Number Registration Open/Closes Dates
General Ledger Code

Changes to Program/Session Name must be made by CampDoc Support staff.



Select SAVE

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#### **Create a User Profile**

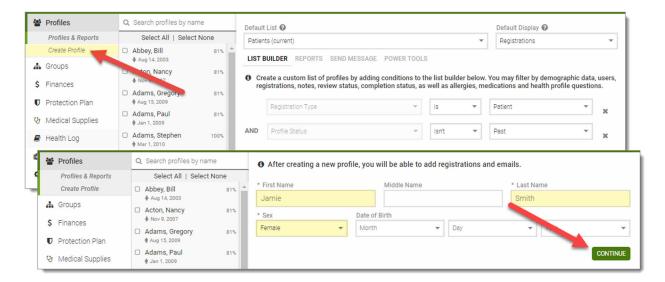
All participants and providers (staff) must have a profile set up before they can register for a camp session.

The Administrator must assign a camp session to a provider (staff).

- Select Profile
- Select Create Profile
- Add individual details

**Note:** Although not required, entering DOB avoids duplicate entries. Alternatively, or in addition to, you may provide an identifier (if your registration software provides one) on your import spreadsheet.

#### Select CONTINUE



This takes you to the users profile where you can add user to a camp session. See Participant Registration or Provider Registration for next steps.

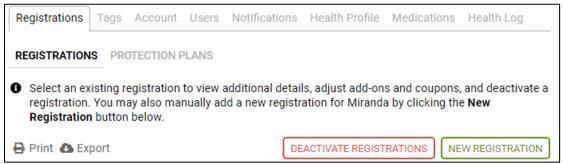
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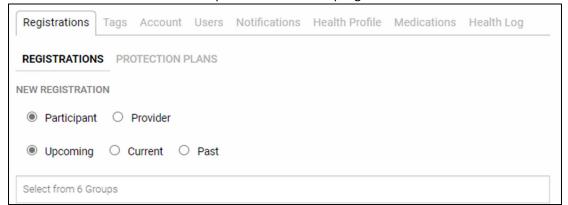
## **Participant Registration**

Camp Office may register a participant to a specific camp session. Participant must have a profile set up. Otherwise, create a profile prior to this step.

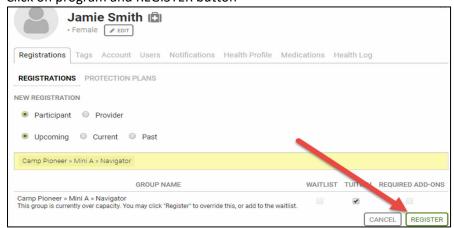
- Open participant profile
- Select REGISTRATION Tab
- Select NEW REGISTRATION



- Check the box to select Participant
- Click in SELECT FROM GROUPS to open list of available programs



Click on program and REGISTER button



Participant must have an **authorized user** added to their profile to complete their forms. See *Participant Add Authorized User* section for next steps.

Add any necessary **coupons/scholarships** and add-ons using the *Participant Add Scholarship* section.

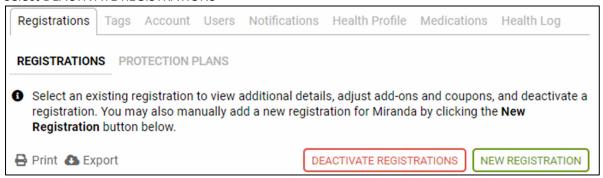
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### **Participant: Remove a Registration Program**

Participant may request to be removed from a Camp. Camp Director will determine if a refund is available. **Deactivating a Registration will automatically credit the participants account** (you will not need to complete a refund)

- Open participant profile
- Select REGISTRATION Tab
- Select DEACTIVATE REGISTRATIONS



- Click on Program Registration to be Deactivated
- Enter a Cancellation Fee (determined by Camp Director if participant will receive a refund). If participant is selecting a new program, generally there is no cancellation fee and the participant will receive a credit. This credit to their account will be used to cover the registration fee of the new program you will sign them up for. If no new program and refund is to be provided, enter a Cancellation Fee before you click SUBMIT or see *Participant Refund Section*.

NAME	DATE	TUITION	ADJUSTMENTS	CANCELLATION FEE
2024 » Elite s Outfield Sess 9th Grade-Ju College Leve September 7 3:00 pm	sion - inior 09/07/2024 - 1 - 09/07/2024	\$85.00	\$0.50	\$
2024 » Elite s Catching Ses 9th Grade-Ju College Leve September 7 am-10:00 am	ssion - inior 09/07/2024 - il - 09/07/2024 7,8:30	\$75.00	\$0.50	\$
2024 » Elite s Hitting Sessi Grade-Junior College Leve September 7 am - 12:30 p	on - 9th r 09/07/2024 - ll - 09/07/2024 r, 10:30	\$85.00	\$0.00	\$
Total		\$0.00	\$0.00	\$0.00
CANCEL				SUBMIT

Select SUBMIT

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### Participant: Add Authorized User

An authorized user is required for every participant who will be the parent/guardian to complete the participants forms.

- Open participant profile
- Select USERS Tab
- Click ADD A USER
- Type in authorized users email address
- Click SUBMIT



## Participant: Add Scholarship

Add a line item for participant within CampDoc.

- Open participant's profile
- Select ADD LINE ITEM
- In submenu, select MISCELLANEOUS
- In Description box, add a description of the scholarship. You can standardize Miscellaneous item descriptions by creating presets in Settings.
- Enter in AMOUNT box a <u>negative number</u> that will be subtracted from the Balance of the account.
- Select SUBMIT

## **Participant: Demographic Changes**

Make changes to a participants demographic information.

- Open participant's profile
- Select EDIT underneath participants name
- Select ACCEPT

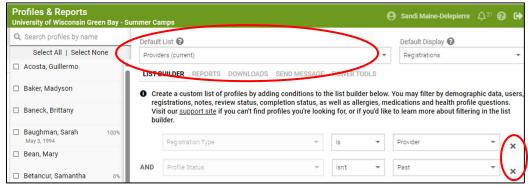
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### **Provider/Staff Registration**

This action you will "assign" a provider/staff person to a specific camp session. CampDoc lingo refers to registration for both participants and providers. Provider must have a profile set up. Otherwise, create a profile prior to this step.

- Open Profiles / Profiles & Reports
- Remove conditions (right of screen) to clear so that all providers will be listed
   Click on both "x" to remove the conditions
- Select DEFAULT LIST and select Providers



Move to SEARCH box and type in provider (staff) name



- Double click on provider name to open their profile
- Select NEW REGISTRATION
- Check the box to select Provider
- Select Upcoming
- Select from Groups

May consider adding all summer programs by selecting UWGB Summer Programs (which is the group that all camp sessions are linked to). Sub-groups are Commuter or Residential.

- Scroll through list to locate camp session to register provider to
- Click on the camp session to select
- Select REGISTER

Next, you must assign a role to the provider to provide permission for them to conduct functions during the camp session, such as check in/out participants to the camp session each day and/or record medication dispensed using the eMAR Section.

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#### **Provider/Staff: Assign a Provider Role**

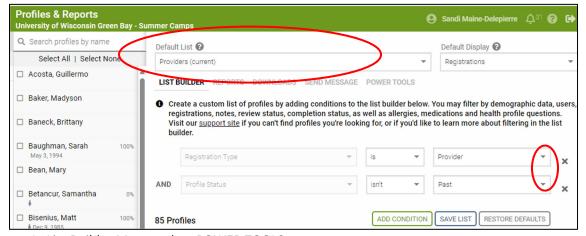
This action you will "assign" a provider/staff person to a specific camp session. Staff may be granted the roles of

Camp Director/Health Supervisor Camp Staff/Volunteer

Check In Staff

**Primary Admin** 

- Open Profiles / Profiles & Reports
- Remove conditions (right of screen) to clear so that all providers will be listed
   Click on both "x" to remove the conditions
- Select DEFAULT LIST and select Providers



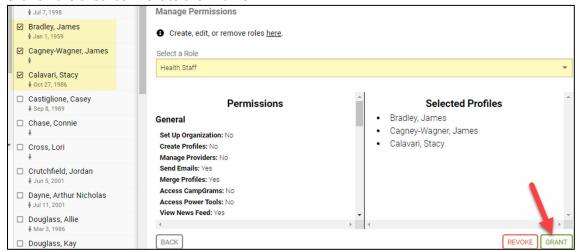
- In List Builder Menu, select POWER TOOLS
- Select MANAGE PERMISSIONS



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 Return to Profile List and scroll to locate name of each provider you want to assign a role to Click on the checkbox next to their name

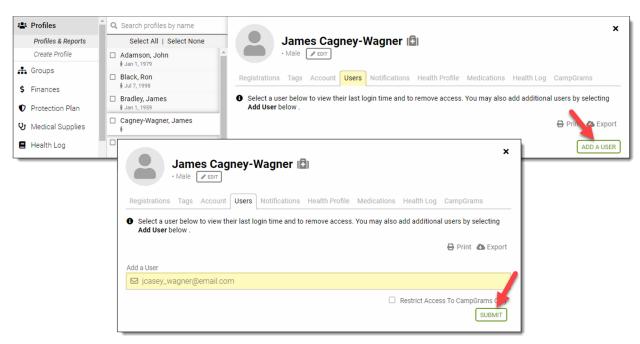


Select GRANT
 You may need to select another role and GRANT permission, such as Health Supervisor

## Provider/Staff: Add Authorized User Email Address

Like a participant, every provider/staff must have a listed authorized user email address added to their profile.

- Open provider profile
- Select USERS Tab
- Click ADD A USER
- Type in authorized users email address
- Click SUBMIT



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## **REPORTS & FORMS**

#### **Create QR Code for Registration/Marketing**

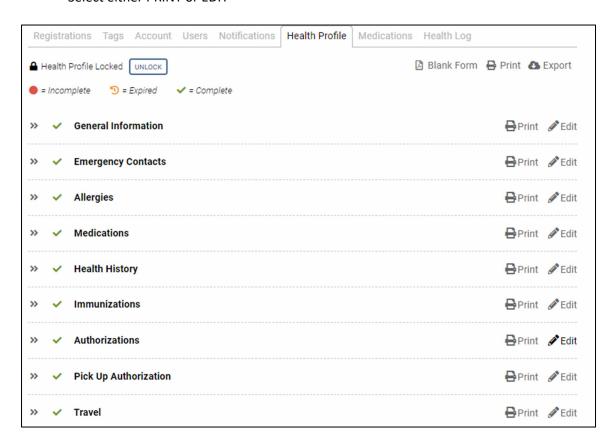
To create a registration QR Code for participants, complete the following:

- On Google search for QRCode Monkey
- Paste URL
- Create QR Code
- Download PNG file
- Open download PNG file and copy
- Send downloaded file or copy of QR Code to Camp Director to place in marketing materials

#### **Authorization Release**

To print a participants signed authorization/release:

- Select Profiles / Profiles & Reports
- Scroll to selected participant; double click to open
- Select HEALTH PROFILE tab
- Scroll to Authorizations
- Select either PRINT or EDIT



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#### **Health Forms**

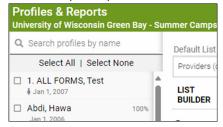
To print a health form for a participant who may need to fill out a hard copy and return. Participant must be registered to a camp session group.

#### Blank Health Form

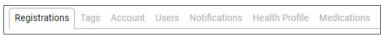
- 1. Select Profiles / Profiles & Reports
- 2. Remove previous LIST BUILDER settings by selecting the "X" to remove



3. Search on participant name



- 4. Click on participant name
- 5. Select Health Profile



6. Click on BLANK FORM to open

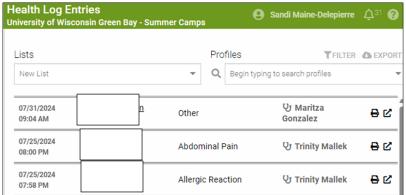


7. Select Open File (top right to download PDF) and Print

#### **Health Incident Report**

To view first aid or entries of health incidents.

- 1. Select Health Log / View
- 2. Review or export to excel



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#### **Reports**

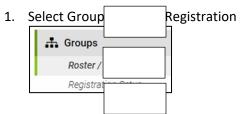
CampDoc provides functionality to run reports on many different factors.

#### **Health Reports**

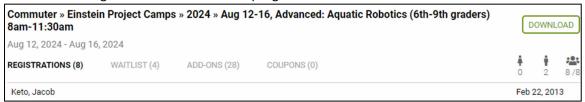
See Health Form section.

#### Participant List per Program

You'll have to do this for every program you want to create a list for. The screen will list the participant numbers as well so a formal excel report probably isn't necessary for gathering participant data.



2. Scroll down using left arrow bar to locate program



3. Select DOWNLOAD to export to excel

#### Participant and Program List

For a report by camp with all participants and the program attended you will have to build a custom report.

- Select Profiles/ LIST BUILDER
- 2. Add conditions for report: Registration Type IS Participant



- 3. Select REPORTS. Report Type = CSV
- 4. Select EXPORT and name your report
- 5. Select DOWNLOAD
- 6. Select Fetch New Reports
- 7. Download into Excel

#### Participant List - Health Profile Completion

For a report by camp with all participants and the program attended who may have been registered for a camp but have not completed their tasks (e.g. health profile).

- 1. Select Profiles/ LIST BUILDER
- 2. Add conditions for report: Registration Type IS Participant

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Add condition: USER has NO USERS



- 3. Select REPORTS. Report Type
- 4. Change Format = CSV
- 5. Select EXPORT and name your report
- 6. Select DOWNLOAD and Select Fetch New Reports
- 7. Download into Excel

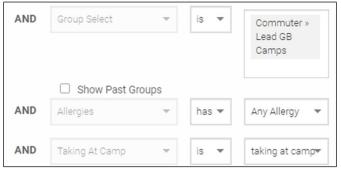
#### **Medication List Report**

To view participants requiring medication to be dispensed during camp program.

- 1. Select Profiles / Profiles & Reports / List Builder
- 2. Add conditions for report: Registration Type IS Participant
  - Registration Type is Participant
  - Profile Status isn't Past



- 3. Select ADD CONDITION
  - Select Registration/Group Select is "enter program name"
     Drill down specific allergies/medications only use the following (otherwise skip to encompass all of the participants for this camp)
  - Select Allergies has Any Allergy
  - Select Medication is Taking at Camp



- 4. Select REPORTS. Report Type = CSV
- 5. Select EXPORT and name your report
- 6. Select DOWNLOAD
- 7. Select Fetch New Reports
- 8. Download into Excel

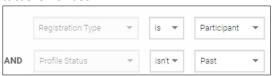
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#### Check In/Out Report

To view participants requiring medication to be dispensed during camp program.

- 1. Select Profiles / Profiles & Reports / List Builder
- 2. Add conditions for report: Registration Type IS Participant
  - Registration Type is Participant
  - Profile Status isn't Past



- 3. Select ADD CONDITION
  - Select Registration/Group Select is "enter program name"



- 4. Select REPORTS. Select STANDARD
- 5. Report Type = CSV
- 6. Select EXPORT and name your report
- 7. Select DOWNLOAD
- 8. Select Fetch New Reports
- 9. Download into Excel

#### **Custom Report**

- 1. Select Profiles/ LIST BUILDER
- 2. Select Profiles / Profiles & Reports / List Builder
- 3. Add conditions for report: Registration Type IS Participant
  - Registration Type is Participant
  - Profile Status isn't Past (unless you want a list from a past camp program)



- 4. Select ADD CONDITION
  - Select Registration/Group Select is "enter program name"



#### **Condition Parameter Examples**

Category	Description	Notes
Demographics		
Users	Email, Last access date	
Registrations Program Name Start Type		Registration Type is either Participant or Provider (staff)
	Registration Date	Use this condition for dates on when participants registered
	Group Select	Use Group Select to report on a specific Camp

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Category	Description	Notes
Health Profile Completion Status		
	Percent completed	
	Date completed	
Allergies/Medication		
General	Ethnicity, Gender	
Finance/Attendance		

#### 5. Select REPORTS. Select STANDARD

Report Type	Description
All Notifications	
All Profiles	
All Registrations	For Roster reports
Check In Report	For check in reports

Select CSV (not PDF) to get an excel report; otherwise you'll receive multiple PDF for each participant

- 6. Report Type = CSV
- 7. Select EXPORT and name your report
- 8. Select DOWNLOAD
- 9. Select Fetch New Reports
- 10. Download into Excel

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## **FINANCIAL FUNCTIONS**

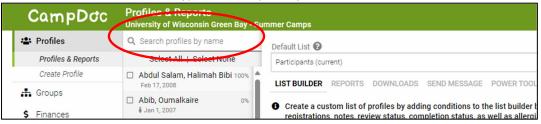
## **Facilitate Financial Transactions**

CampDoc transfers participant registration funds once amount reaches \$500. To circumvent this, the Camp Office must request a manual pull. Currently, this is requested weekly.

Camp Office Finance Specialist processes funds through normal UWGB processes.

#### Refunds

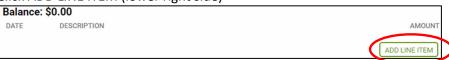
- Login to Provider Portal
- Select Profile
- In middle column search bar, type name of participant (or scroll down to select)



- Click on participant name to open
- Select Account tab



Click ADD LINE ITEM (lower right side)



- Select REFUND
- Enter amount in AMOUNT BOX



Select SUBMIT

This process takes 5-10 business to land in participant's bank account.

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#### **Financial Transaction Report**

To view transaction details for any payments received, Camp Office may pull a report to aid in processing registration fees. You will ONLY use this function to provide a refund – deactivating a registration will automatically credit – or refund – a particiants account.

- Open CampDocs
- Select Finances / Participation Ledger



Select Toggle Additional Filters



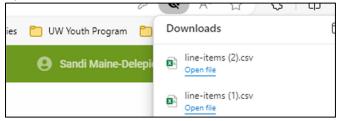
Select START DATE and END DATE (be sure to change the year)



Click on Export to CSV



Open File



Delete columns not needed for review

#### Example of pertinent transaction details

				Processing						Registration
First Name	Last Name	Description	Amount	Fees	Debit	Credit	Add-On	Registration	GL Code	Active
		[ADJUST]						University of Wisconsin Green Bay - Summer Camps > Commuter >		
		Registratio						Oneida Camps > Einstein Project Camps > 2024 > Aug 12-16, Advanced:		
Paxton	Wilson	n Canceled	\$0.00					Aquatic Robotics (6th-9th graders) 8am-11:30am	EinsteinProject24	FALSE
		[ADJUST]						University of Wisconsin Green Bay - Summer Camps > Commuter >		
		Registratio						Einstein Project Camps > 2024 > Aug 5-9, Advanced: Animation		
Marcellus	Calhoun - Jil	n Canceled	(\$250.00)			\$250.00		Exploration (6th-9th graders) 12:30pm-4pm	EinsteinProject24	FALSE
		[ADJUST]								
		Remove						University of Wisconsin Green Bay - Summer Camps > Commuter >		
		Camper					Camper	Einstein Project Camps > 2024 > July 29-Aug 2, Intro. to OnShape (8th-12th		
Ashton	Maloney	Insurance	(\$2.50)			\$2.50	Insurance	graders) 8am-11:30am	EinsteinProject24	FALSE
		[ADJUST]								
		Remove						University of Wisconsin Green Bay - Summer Camps > Commuter >		
		Transaction						Einstein Project Camps > 2024 > July 29-Aug 2, Intro. to OnShape (8th-12th		
Ashton	Maloney	Fee	(\$10.38)			\$10.38	Transaction Fee	graders) 8am-11:30am	EinsteinProject24	FALSE

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## **STAFF USER GUIDE**

The following section provides guidance for staff during camp sessions for utilizing CampDocs. Staff should utilize CampDoc for verifying participant:

- Check In/Out List
- Recording first aid/behavior incidents
- Recording medication dispensing

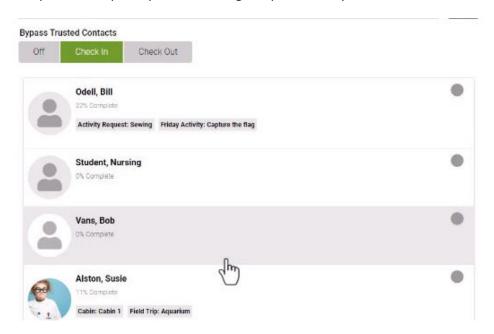
#### Participant Check In/Out

Staff may utilize the Attendance section to check in/out participants during the camp session. This information is contained within the Camp Office Operational Manual or within tutorial <a href="Attendance - DocNetwork Help">Attendance - DocNetwork Help</a> Center.

- Login to CampDoc-
- Select Attendance/Check In
- Selected Saved List Arrow
- Scroll to locate Camp Name
- Select View Participant List (bottom right)
- Select Name of Participant

If circle is grey they are not checked in, if circle is green they are checked in.

- Please select Check in or Check Out (depending on the action)
- Complete for all participants attending camp for the day



Notify Camp Director of any corrections to check in/out: Camp Director will update using the select Attendance/Audit menu.

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### **Record First Aid Injury**

Only Health Staff may utilize this feature and dispense medication or first aid treatment to participants.

- Select Health Log
- Select New
- Search for patient name
- Select participant
- Record information

Chief Complaint	What participant is being seen by Health Supervisor for
Location	Select campus location incident occurred
History	Note any pertinent information you may have on the participant. If
	none, note "None"
Assessment	Brief description of wound/issue
Plan	Brief record of what patient needs to do. If no follow up, note "Nothing
	further required"

- Select SUBMIT
- Notify Camp Director if injury is serious that warrants further documentation, notification to parent/guardian and/or a Maxient Incident Report.

#### **Record Medication Dispensing**

Only Health Staff may utilize this feature and dispense medication to participants.

#### **Prior to Camp**

Before camp, the Health Supervisor should review the participant medications that will need to be dispensed during camp to be familiar with the medication and frequency.

- Select eMAR
- View times to dispense medication to participant

#### **During Camp**

Staff will escort participant to Health Station for medication dispensing. Once participant is at the Health Station, the Health Supervisor will complete the following to dispense medication:

- Select eMAR
- Search by participant name to pull up participant profile
- Pull medication from locked medication box
- Verify medication matches what is listed in eMAR list
- Verify participant identification
- Provide medication to participant
- Select GIVE for designated participant to record the medication in CampDocs

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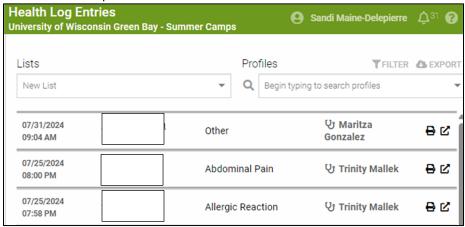
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#### **Reports**

#### **Health Incident Report**

To view first aid or entries of health incidents.

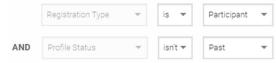
- 1. Select Health Log / View
- 2. Review or export to excel



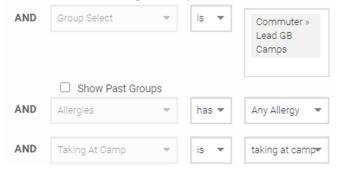
#### **Medication List Report**

To view participants requiring medication to be dispensed during camp program.

- 1. Select Profiles / Profiles & Reports / List Builder
- 2. Add conditions for report: Registration Type IS Participant
  - Registration Type is Participant
  - Profile Status isn't Past



- 3. Select ADD CONDITION
  - Select Registration/Group Select is "enter program name"
  - Select Allergies has Any Allergy
  - Select Medication is Taking at Camp



- 4. Select REPORTS. Report Type = CSV
- 5. Select EXPORT and name your report
- 6. Select DOWNLOAD
- 7. Select Fetch New Reports
- 8. Download into Excel

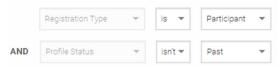
## Youth Compliance

As of 2/07/2024

#### Check In/Out Report

To view participants requiring medication to be dispensed during camp program.

- 1. Select Profiles / Profiles & Reports / List Builder
- 2. Add conditions for report: Registration Type IS Participant
  - Registration Type is Participant
  - Profile Status isn't Past



- 3. Select ADD CONDITION
  - Select Registration/Group Select is "enter program name"



- 4. Select REPORTS. Select STANDARD
- 5. Report Type = CSV
- 6. Select EXPORT and name your report
- 7. Select DOWNLOAD
- 8. Select Fetch New Reports
- 9. Download into Excel

Youth Compliance

As of 2/07/2024

## **PARTICIPANT USER GUIDE**

The Camp Office webpage that lists our camp sessions provides a link to the CampDoc portal so that parents/guardians can register their participant for a camp session.

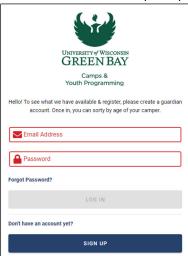
Once registration is initiated by the parent/guardian, they will receive an automatic email after a few days until they complete registration by 100%.

#### Registration Entry

Participants (or parent/guardian) will complete registration for each participant. A profile must be created prior to registering for a camp program.

#### **Create a CampDoc Profile**

- 1. Open <u>CampDoc Portal</u>
- 2. Select SIGN UP to create a participant profile



- 3. In the new window in the EMAIL ADDRESS BOX, type your email address
- 4. Click SUBMIT
- 5. Click the BACK TO LOGIN button
- 6. Go to your Email Inbox and open the CampDoc Account email sent to you
- 7. In the new window that appears, in PASSWORD box, type the password that you choose Must contain at least 8 characters, both upper and lowercase letters and one number or symbol
- 8. Retype the password again
- 9. Click CONTINUE
- 10. A new page will open prompting you to add the participants demographic information

#### **Register for a Camp**

- 1. Open <u>CampDoc Portal</u>
- 2. Click REGISTER FOR A NEW SESSION
- 3. Check the box to select the session(s) for which you want to register your participant to
- 4. Click CONTINUE
- 5. Follow any prompts to complete registration

#### **Complete Authorizations & Health Profile**

1. Open <u>CampDoc Portal</u>

## Youth Compliance

As of 2/07/2024

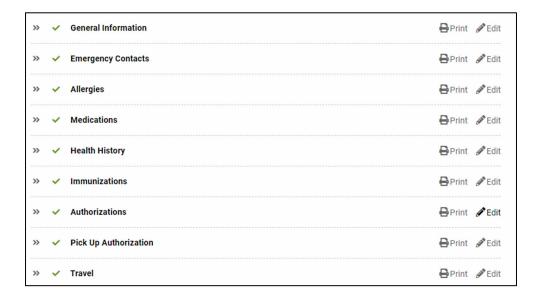
- 2. Click the name of participant you want to work on (you may have more than one child to register)
- 3. Click HEALTH PROFILE



- 4. Complete any fields outlined in red
- 5. On lower-right side of page, click NEXT STEP
- 6. Repeat Steps 3-5 until all the steps are complete



#### Health Profile sections:



Youth Compliance

As of 2/07/2024

## **REFERENCE - YARS System Link**

YARS will upload to CampDoc twice a week (once a YARS entry has been approved). Based on entries in YARS, CampDoc will receive a data spreadsheet that looks like this:

L1 (Session Type)	L2 (Program Name)	L3	L4 (Session Name)	Start Date (Program)	End Date (Program)
Residential	2024- UWGB Upward Bound	2024	Math & Science Middle School Full Day	6/17/2024	7/27/2024
Residential	2024 UWGB GEAR UP	2024	Spring College Tour Full Day	7/8/2024	7/12/2024
Commuter	2024 Swim	2024	Beginner Swim 2nd-6 <sup>th</sup> Grade Half Day	7/15/2024	7/30/2024

<sup>\*</sup>We have requested CampDoc to not use L3 or L1. Sessions are mapped to Program Name only.