



Position Title: UWGB Esports Lounge Assistant

Description/Scope: The UWGB Esports Lounge Assistant serves as on-site support member for the UWGB Esports lounge.

Supervisor: Union Building Operations Manager

Pay Rate: \$12.25/hour

Time Commitment: This position is expected to work between 10 – 20 of hours per week depending on time of year and as needed by events.

Responsibilities:

- a) Be present in Esports lounge to provide support to gamers
- b) Support and build awareness of UWGB Esports program through being a brand ambassador
- c) Maintain proper cleaning protocols for use of the Esports lounge as needed
- d) Serve on UWGB Student Esports Advisory board
- e) Create ggLeap accounts for new users
- f) Perform basic troubleshooting for games and computers (Windows updates, game patches, issues, etc.)
- g) Provide coaching and assistance to our Esports competitive teams
- h) Engage with the students in the space to help foster a sense of community and safety
- i) Help moderate the official UWGB Esports discord server
- j) Assist in running various community events in the Esports lounge
- k) Other duties as assigned

Qualifications: Candidates for this position should have a basic understanding of PC and console gaming. Candidates must be enrolled in at least 6 undergraduate or 5 graduate credits per semester while maintain a cumulative GPA of 2.0 or greater.

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