

Management Consultation Services



Through your Employee Assistance Program (EAP), managers and supervisors have access to **unlimited telephonic leadership consultation services**. By calling the toll-free number, you can connect directly with a member of Kepro's Management Services Team, composed of seasoned clinicians, highly knowledgeable regarding organizational and personnel issues. Organizational leadership can receive expert advice and guidance regarding issues such as:

- **Enhancing team dynamics**
- **Fostering employee morale and engagement**
- **Maintaining a positive, productive work environment**
- **Addressing challenging personalities**
- **Planning for downsizing**
- **Recovering after a critical event**
- **Handling suspected substance abuse**
- **Documentation of employee work performance issues**
- **Addressing problematic behavior and performance (tardiness, relationships, missed deadlines, absenteeism, low morale, complaints, etc.)**
- **When and how to personally refer an employee and the manager's role in the process**
- **How to talk with an employee about work performance**
- **Addressing concerns regarding threats of violence/volatile behavior**

Based on a comprehensive assessment, Kepro will work with you to develop a customized strategy and guidance related to implementing the tailored plan. A member of our Management Services Team will be your point person throughout the entire process and will follow up with you to check on the progress and successfulness of the plan, as well as offer suggestions for further steps to achieve the best outcomes.



YOUR EMPLOYEE ASSISTANCE PROGRAM
For Management Consultation Services, call the toll-free number below.



TOLL-FREE:
1.833.539.7285

WEBSITE:
<https://sowi.mylifeexpert.com>

CODE:
SOWI